



## Terms and Conditions

- All guests experiencing TILT must be 42 inches tall in order to experience the attraction. The guest experiencing TILT must be able to stand and hold themselves up.
- Guests holding infants, children, purses, bags, or other items are not permitted.
- TILT refunds will not be given for late arrivals. Accommodations will be attempted based on availability, if possible, but are not guaranteed
- TILT tickets are purchased in addition to 360 CHICAGO General Admission tickets, package tickets, voucher deals or destination passes. TILT is NOT included with CityPass, Smart Destinations products. TILT is NOT included with Annual Pass membership.
- Tilt ticket is valid for one (1) TILT session for the scheduled session as indicated.
- Group ticketing for TILT is available for parties of 20 or more by booking with advanced reservations only, by phone with 48 business hours advanced notice. Group pricing is based upon availability and is not available for walk-up groups.
- 360 CHICAGO reserves the right to refuse and remove any person from TILT for any reason deemed appropriate. Neither refunds nor compensation will be offered.
- Guests are responsible for accounting for queue times for all Admissions General Admission Entry. We suggest allowing at least 45 – 60 minutes of queue time to access the 94<sup>th</sup> floor. This is IN ADDITION TO your timed entry time for TILT. Late-arriving patrons will not receive refunds due to delays based on elevator queuing. We will attempt to reschedule you based on availability, however, successful rescheduling is not guaranteed.
- TILT tickets are sold in half-hour timed entry sessions. All guests are responsible to manage their time accordingly for entry up to 360 CHICAGO and into TILT experience.
- TILT tickets sales are all Final Sale.
- TILT window bays accommodate (1) person only. Young children not reaching the minimum height requirements cannot be held and will not be allowed to accompany an adult into the experience. Anyone not experiencing TILT will not be allowed access into TILT. All other guests are welcome to experience the rest of 360 CHICAGO to await their guests. CELL PHONES, PERSONAL CAMERAS and FOOD AND BEVERAGE IS NOT PERMITTED ON TILT.